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## FTSE Online Privacy Policy

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**We have made some changes to our Privacy Policy to better describe how we use your information and the limited circumstances in which we might have to disclose it. The changes take effect from 1 January 2008. If you continue to use FTSE's products and/or services (including this website) or if you submit information to us after this date, you are accepting and consenting to our use of your information as set out in this updated Privacy Policy.**

FTSE International Limited ("FTSE") takes the privacy of its users seriously. We are committed to safeguarding the privacy of our users while providing a personalised and valuable service. This Privacy Policy explains the data processing practices of FTSE. We appreciate that you do not want your personal information distributed and used indiscriminately, and here we explain how we collect information via [www.FTSE.com](http://www.FTSE.com) (the "site"), what we do with it and what your rights are in relation to that information.

Additionally, if you have any requests concerning your personal information, wish to make any amendment to your personal information or have any queries with regard to our practices then please contact the Legal Department at [dataprotection@ftse.com](mailto:dataprotection@ftse.com).

### Information collected

We collect personal information from you at registration and other times (for instance, when you send us an enquiry) such as your name, email address, postal address and telephone number.

You are under no obligation to provide us with such information. However, if you choose to withhold requested information, we may not be able to respond effectively to your query or provide you with certain services.

### Use of personal information

We process personal information collected via the Site for the purposes of:

- Conducting market consultation exercises; and
- Providing you with information about products and services offered by FTSE.

We may occasionally also send you direct mail by email, post or fax about news, information or FTSE products and services. This will only come from us, one of the companies within the FTSE group or a third party organisation selected by FTSE and only if you have indicated that you wish to receive this information, either at initial registration, when you are subsequently contacted or through updates or amendments to your personal information. When you receive such direct mail, you will have the opportunity to opt-out of receiving further direct mails from FTSE.

### Disclosure of personal information

FTSE values your privacy. We do not disclose your information to any third parties other than FTSE group companies or third party organisations selected by FTSE (only for the purposes set out above). We may share your information with third parties (i.e. sub-contractors) specifically engaged by FTSE to provide services to us, in which case we will require those parties to keep that information confidential and secure and to use it solely for the purpose of providing the specified services to us.

We also use information in aggregate form (so that no individual user is identified):

- To build up marketing profiles;
- To aid strategic development;
- To manage our relationship with advertisers; and to audit usage of the site.

FTSE reserves the right to disclose personal information if required to do so by law or if we believe that it is necessary to do so to protect and defend the rights, property or personal safety of FTSE, the site, or its visitors.

### **Links**

This site contains links to other sites. We cannot be responsible for the privacy policies and practices of other web sites even if you access those using links from our web site, and we recommend you check the privacy policy of each site you visit.

In addition, if you linked to our site from a third party site, then we cannot be responsible for the privacy policies and practices of the owners and operators of that third party site, and recommend that you check the policy of that site and contact its owner or operator if you have any questions.

### **Use of cookies**

We use "cookies" to identify you when you visit the site and to build up a demographic profile. Please note that a cookie will only be stored when you register as a user on the site.

A cookie is a small piece of information sent by a web server to a web browser, which enables the server to collect information about you. The following information about you is stored within a cookie:

- Your email address;
- Your name;
- Your occupation;
- Your company;
- Your country.

Cookies help us to recognise you when you visit the Site and enable us to allow registered users to be presented with a personalised version of the site.

You can find out more about the use of cookies on [www.cookiecentral.com](http://www.cookiecentral.com). Most web browsers automatically accept cookies, but if you prefer, you can change your web browser to prevent that. Please note that if you do so, certain personalised services on the site may not be available to you.

### **Where the information is stored**

Information you submit via this Site is sent to a computer located in the United Kingdom. This is necessary in order to process the information and to send you any information that you have requested. Information submitted by you may be transferred to our other offices which are situated outside the European Economic Area (EEA). We may also share your information with third parties located outside the EEA, but only in the circumstances described in the "Disclosure of personal information" section above. Please be aware that the laws of most countries outside the EEA are generally not regarded as providing the same level of protection for personal information as those of countries making up the EEA (i.e. such countries' laws are generally not regarded as providing "adequate" data protection as contemplated under Article 25 of the European Union's Data Protection Directive (95/46/EC)).

### **Your acceptance of this policy**

By using this Site, you consent to the collection and use of your information by FTSE and to this privacy policy. If we change the privacy policy then we will post these changes on this page. If the change affects the use of your personal information, then we will use our best endeavours to contact you by email to seek your consent to use.

### **Your rights**

You have a legal right to a copy of all of the personal information about you held by us. You also have a right to correct any errors in that information. As mentioned above, you have a right to request that we cease to use your personal information for direct marketing purposes.

Please email any questions, concerns or comments you have about this policy to [dataprotection@ftse.com](mailto:dataprotection@ftse.com) or write to us at:

#### **Legal Department**

**FTSE Group**  
**12<sup>th</sup> Floor, 10 Upper Bank Street**  
**Canary Wharf, London, E14 5N**